

## **POPLAR CLEANING SERVICES AND K GRAY PLUMBING & HEATING**

K Gray Plumbing and Heating Services in Kettering is a substantial local business employing over 70 people, built on professional standards and taking pride in offering the very best service. With commercial customers as well as suppliers regularly visiting the firm's offices for meetings, keeping the building clean plays a vital part in projecting the right image to business partners, reflecting the professional services the company offers.

Poplar Cleaning Services were first called in to K Gray Plumbing and Heating Services as a result of word of mouth recommendation. Ever since the initial clean to bring the standards of cleanliness up to Poplar's standards, Poplar has been providing a professional – if invisible – service, cleaning the offices, kitchens and facilities every evening after the close of business.

"Strange though it sounds, the best compliment I can give to Poplar is to say that we don't even think about them, except when Amanda calls to make sure we are still happy with the service we're getting. We'd only think about it if the job wasn't being done thoroughly," commented Lorna from K Gray. "We get a reliable, high quality service at competitive rates, so we can focus on running *our* business."

### **Client background:**

**K Gray Plumbing and Heating Services Ltd** is a privately owned business with more than 60 fully qualified and experienced engineers. It is highly customer-focused, priding itself on giving a professional and quality service, backed up by a knowledgeable management and support team at its Kettering headquarters. Established for 40 years, K Gray Services has built its reputation by employing the best engineers and craftsmen available, giving customers the peace of mind that all work carried out is guaranteed to a professional standard.

### **Service Overview;**

- All heating and plumbing services
- Bathroom renovation
- Renewable energy
- Servicing
- Cover plans
- Landlord safety certification
- Commercial installations
- Air conditioning
- Internal/external decorating